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CareLine™

Quick start guide

SN6187

Register online to get an additional 3-month warranty!

Go to **www.vtechphones.com** to register your product for enhanced warranty support and latest VTech product news.

For abridged instructions, see the **Abridged user's manual** in the product package. For complete instructions, see the online **Complete user's manual** at **www.vtechphones.com**.

Basic steps to set up and operate

Basic installation

- Telephone base installation
- Handset battery installation
- Handset charger installation
- Pendant charger installation
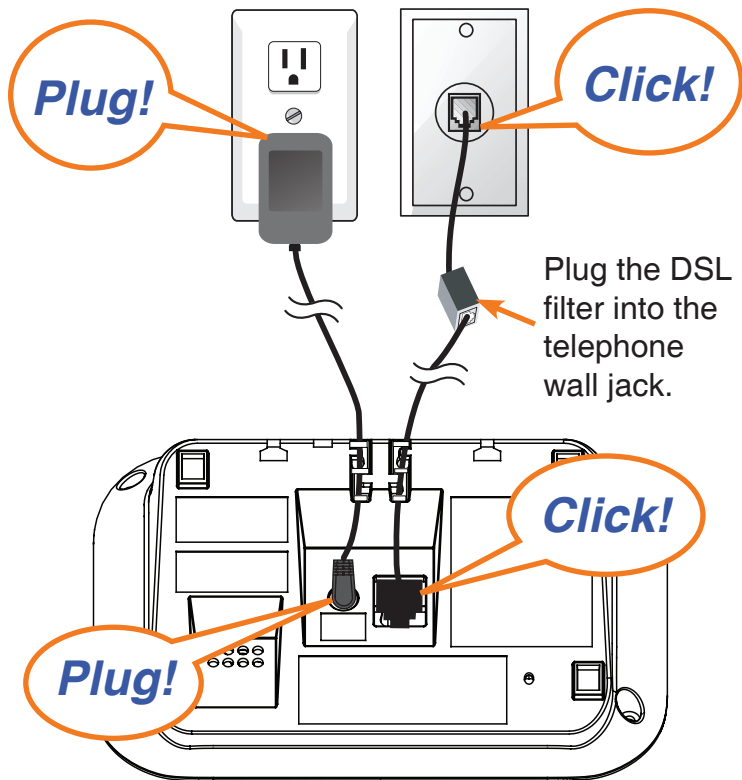- Pendant lanyard
- Pendant belt clip

Common settings

- Set date and time
- Set speed dial number for pendant

Common operations

- Voice command
- Make, answer or end a call
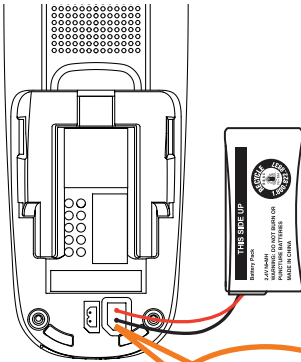- Answering system
- Reminders

Telephone base installation

Plug!

Click!

Plug the DSL filter into the telephone wall jack.

Click!

Plug!

If you subscribe to telephone service from a cable company or a VoIP service provider, contact your cable/VoIP service provider for more information.
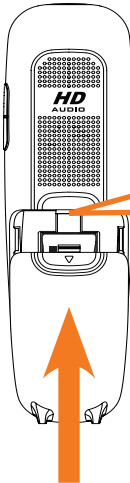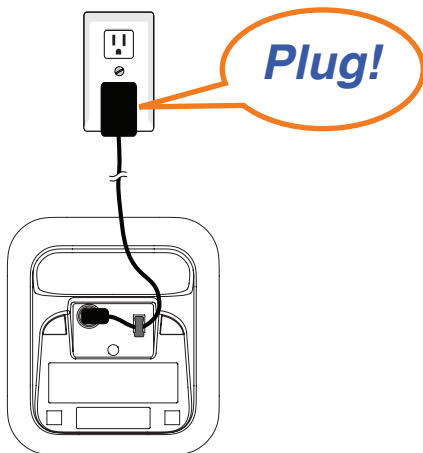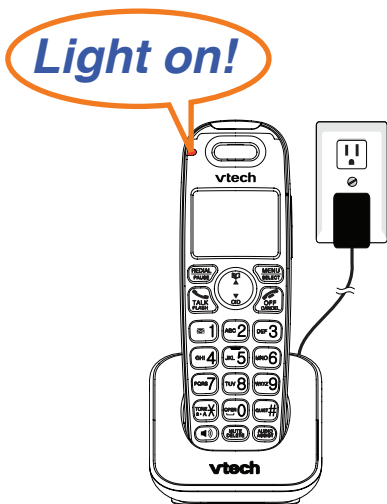
Handset battery installation

①

②

Plug!

③

Click!

Handset charger installation

① **Plug!**

② **Light on!**

⚠️ Charge for at least 30 minutes before initial settings.

3

Pendant charger installation

①

②

OFF ON

③

Light on!
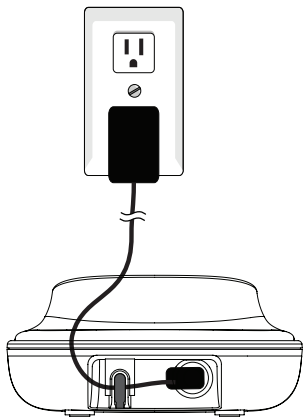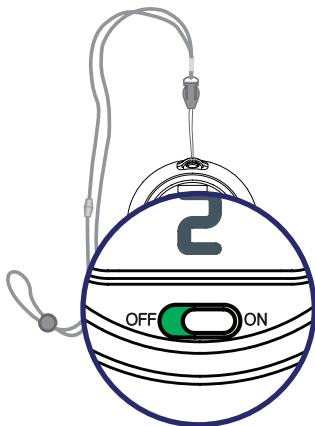
⚠️ Charge for at least 30 minutes before use.

Pendant lanyard

Necklace

Press down to adjust the length.

Press down to remove the necklace.
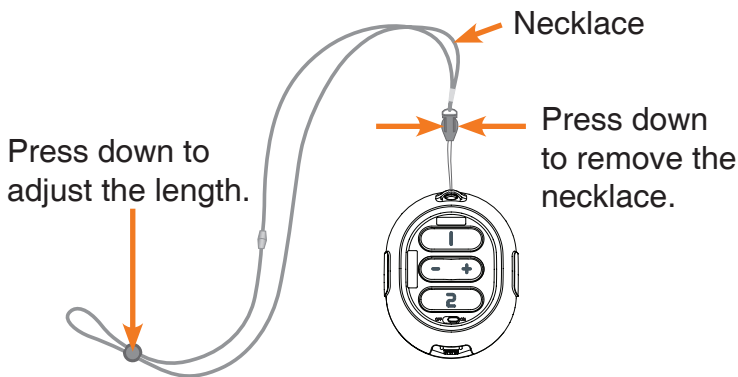
Pendant belt clip

Remove the necklace of the pendant lanyard or the whole pendant lanyard before you use the pendant belt clip.

Click!

Set date and time

If you subscribe to caller ID
service, the date and time are
set automatically with each
incoming call. You can also set
the date and time manually.

Ringers
>Set date/time

1. Press **MENU** >>
   Scroll to **Set date/time** >>
   Press **SELECT**.

2. Enter the month (**MM**),
   date (**DD**) and year (**YY**) >>
   Press **SELECT**.

SET DATE
MM/DD/YY

3. Enter the hour (**HH**) and minute (**MM**) >>
   Scroll to **AM** or **PM** >> Press **SELECT**.
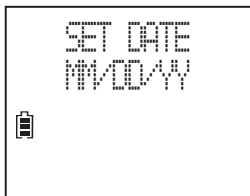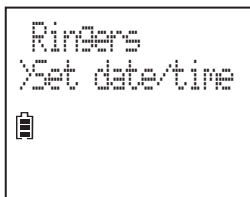
Set speed dial number for pendant

We recommend you store two contacts that you may need to call them more often or immediately to speed dial keys **1** and **2** on the pendant.

Use a handset to set the speed dial numbers.

1. Press **MENU** >>
   Scroll to **Pendant** >>
   Press **SELECT**.
2. Scroll to **Memory 1** or
   Memory 2 >> Press **SELECT**.
3. Enter the number >>
   Press **SELECT**.
4. Enter the name >>
   Press **SELECT**.

```
 Set date/time
>Pendant

🔋
```

```
MEMORY 1 NUMBER

              ___
🔋
```

```
MEMORY 1 NAME

___
🔋
```
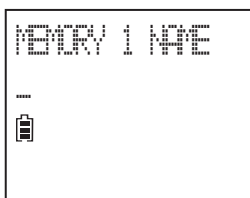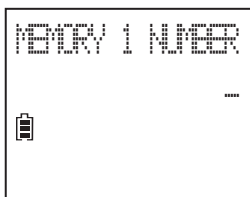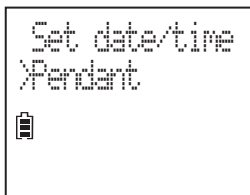
Voice command

By saying certain commands to the pendant, you can hear information such as the date or time, or call speed dial numbers, or even review call log, messages or reminders.

Press the **VOICE** key on either side of the pendant. After you hear a beep, say your command to the pendant.

What can I say?

Press
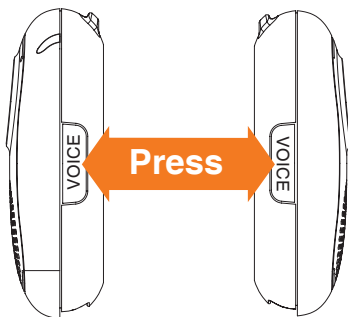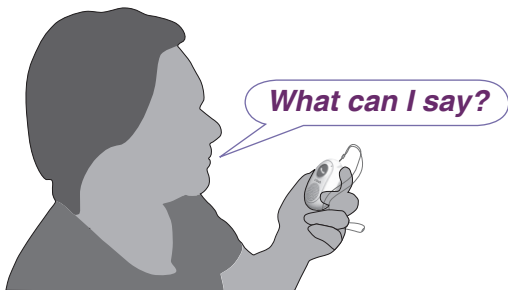
Voice command

Common commands:

What can I say? ～ To hear a list of voice commands.

What time is it? ～ To hear the current time.

What date is it? ～ To hear the current date.

Call speed dial X. ～ To call a speed dial number.

Intercom all. ～ To send out intercom request to all devices.

Cancel. ～ To return to idle mode.

Voice command

Reminders:

Press **VOICE** and say *Review reminders.* to review today's upcoming reminders.

During the playback, press **VOICE** and say one of the following commands:

What can I say? ～ To hear a list of voice commands.

Skip reminder. ～ To skip to the next reminder.

Repeat reminder. ～ To repeat the reminder.

Stop. ～ To stop the playback.

Cancel. ～ To continue the playback.

Voice command

Messages:

Press **VOICE** and say *Review messages.*

During the playback, press **VOICE** and say one of the following commands:

What can I say? ∼ To hear a list of voice commands.

Skip message. ∼ To skip to the next message.

Repeat message. ∼ To repeat the message.

Slow playback. ∼ To slow down the message.
To resume to normal speed, press **VOICE** and say *Play normal.*

Stop. ∼ To stop the playback.

Delete. ∼ To delete the playing message.

Cancel. ∼ To continue the playback.

Voice command

Call log:

Press **VOICE** and say (*Review call log.*).

During the playback, press **VOICE** and say one of the following commands:

(*What can I say?*) ～ To hear a list of voice commands.

(*Skip call log.*) ～ To skip to the next call log entry.

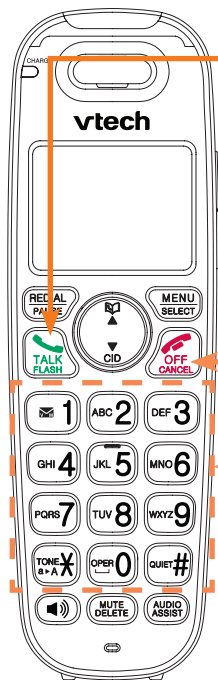(*Repeat call log.*) ～ To repeat the call log.

(*Stop.*) ～ To stop the playback.

(*Cancel.*) ～ To continue the playback.

(*Call back.*) ～ The system will ask, *"Would you like to call XXX?"*

- Say (*Yes.*) to call the number.

- Say (*No.*) to return to the playback.

Make, answer or end a call

- Press 🔊 to make or answer a call.

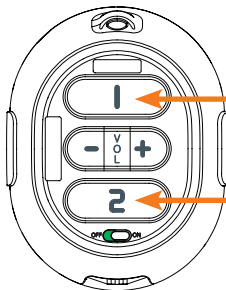- During a call, press 🔊 to answer an incoming call when you receive a call waiting alert.

- Press 🔊 to end a call.

- Press any dialing key to answer a call.

Make, answer or end a call

- Press 📞 to answer or end a call.

- Press (1) to call speed dial **1**.

- Press (2) to call speed dial **2**.

Answering system

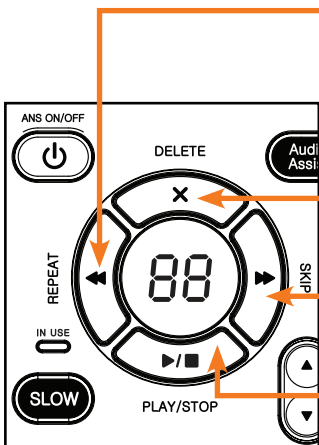## Turn the answering system on/off

• Press ⏻**/ANS ON/OFF** on the telephone base to turn the answering system on or off.

Record an announcement

1. Press **MENU** >> Scroll to **Answering sys** >> Press **SELECT** three times.
2. After the tone, speak towards the microphone.
3. Press **5** when done.

Answering system

Message playback

- Press ◀◀ once to repeat the playing message.
- Press ◀◀ twice to play the previous message.
- Press **X** to delete the playing message.
- Press ▶▶ to skip to the next message.
- Press ▶/■ to play messages.
- Press ▶/■ to stop message playback.
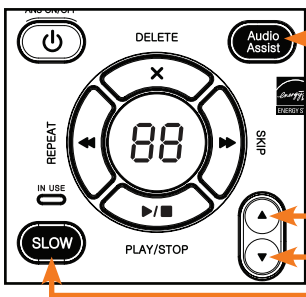
- Press (Audio Assist) to improve the playback clarity and loudness.
- Press (▲) or (▼) to adjust the listening volume.
- Press (SLOW) to slow down the message playback.

16

Reminders

The reminder feature helps remind you of important events. You can set the reminder to remind you only once, or in daily, weekly or monthly bases. Once you set the reminder, the system will play your recorded reminder to alert you at your designated times of an important event.

1. Press **MENU** >> Scroll to **Reminder** >> Press **SELECT**.

2. Scroll to **Set reminder** >> Press **SELECT**.

3. Enter the month (**MM**), date (**DD**) and year (**YY**) >> Press **SELECT**.

4. Enter the hour (**HH**) and minute (**MM**) >> Scroll to **AM** or **PM** >> Press **SELECT**.

5. After the tone, speak towards the microphone.

6. Press **5** when done.

7. Scroll to the desired frequency >> Press **SELECT**.

IMPORTANT!

Refer to the online **Complete user's manual** for a full set of installation and operation instructions. For manual download or customer service, visit our website at **www.vtechphones.com** or call **1 (800) 595-9511**. In Canada, go to **www.vtechcanada.com** or call **1 (800) 267-7377**.

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